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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  | | --- | |  | | Yulia Da Silva  < Tester QA />  <https://yulia-dasilva.github.io>  <https://www.linkedin.com/in/yuliadasilva/> | | |  |  |  |  | | --- | --- | --- | --- | | C:\Users\jesus_castillo\Downloads\work.png | Experience | | | |  | **DDM (DIAL DATABASE MARKETING)** | *Nov-2019 / Current* | |  | -Software de gestión de CRM – Llamadas salientes- Departamento de Ventas.  -Carga de polizas sistema de gestión bancario.  -Campaña del Banco Patagonia. | | |  | **SISTEMAS TOUCHE S.A** | *Apr-2019 / -2019* | |  | - Software de gestión de CRM – Llamadas salientes- Departamento de Ventas.  -Manejo de sistemas de reservas, registro y seguimiento de mora temprana y tardía, pagos.  -Complejo Turístico – Aparts Hotel -. | | |  | **ATENTO ARGENTINA S.A** | *Jul-2018 / Mar-2019* | |  | - Software de gestión de CRM – Rastreo de Interacciones Banco Cliente.  - Campaña Santander Río | | |  | **LA VICTORIA 3021 R.L** | *Oct-2013 / Feb-2018* | |  | Diseño de ilustraciones, avisos, artículos y publicidad en general para pymes y particulares. | |  |  |  |  | | --- | --- | --- | | C:\Users\jesus_castillo\Downloads\mortarboard.png | Education | | |  | **Lic. Educación Integral**  *// Feb 2005 - Jul 2012* | | |  | Universidad Pedagógica Experimental Libertador  Caracas - Venezuela | | |  | Certifications | | |  | **Desarollo Web** | | |  | *Aprendé Programando Gobierno de la Ciudad BA* |  | |  | **Testing Automation Selenium** | | |  | *Educación IT* | [Certification](https://api.alumni.education/course/calendar/diploma/get?format=html&code=4219712335MZ45A3X6G94VRA2C0FI53S&fbclid=IwAR2KHrqLBs0-xe37rgRHXNxlVaAfzMFvibkLcsiawqzmKApXfmxQEn3FhBY) | |  | **Introducción al Desarrollo Web II** | | |  | *Instituto de Economía Internacional (Google Actívate)* | [Certification](https://drive.google.com/file/d/11G5YLZYRMQjyHg-OS-uJVhn_eE_YfW4L/view?usp=sharing) | |  | **Introducción al Desarrollo Web I** | | |  | *Instituto de Economía Internacional (Google Actívate)* | [Certification](https://drive.google.com/file/d/16tHMLY1xM3Zw9WuuF1uBchNc1vHzayfU/view?usp=sharing) | |  | **Tester QA Avanzado** | | |  | *Educación IT* | [Certification](https://api.alumni.education/course/certificate/generate?hash=46e7d75d-f25d-4f63-b429-97525df01e7b&format=html) | |  | **Tester QA** | | |  | *EducacionIT* | [Certification](https://api.alumni.education/course/certificate/generate?hash=42a700d8-93a5-46e9-aa46-3dca44bf6788&format=html&fbclid=IwAR0tVc4LesSY4BQ8sWaVvDUaElzfDj4kk1FQgoXzN_8cRtpe6qvjzd_cQyk) | |
| |  |  | | --- | --- | |  | **Contact** | |  | **yuliadasilva11@gmail.com**  **+54 11-2783-4604**  **Av Belgrano 1265. CABA** |  |  |  | | --- | --- | |  | **Profile** | |  | **DNI: 95.966.702**  **F. Nacimiento: 02/06/1987**  **Origen: Caracas/Venezuela** |  |  |  | | --- | --- | |  | **Skills** | |  | | |